

Patient Rights and Responsibilities Notice

We want to encourage you, as a patient at Fleming County Hospital, to speak openly with your health care team, take part in your treatment choices, and promote your own safety by being well informed and involved in your care. Because we want you to think of yourself as a partner in your care, we want you to know your rights as well as your responsibilities during your stay at our hospital.

Your Rights

- You have the right to receive respectful and compassionate care in a safe setting regardless of your age, gender, gender identity, race, ethnicity, culture, physical/mental disability, religion, socioeconomic status, sexual orientation, or gender identity or expression.
- You have the right to know that the hospital may not restrict, limit, or otherwise deny visitation privileges on the basis of race, color, national origin, religion, sex, sexual orientation, or disability, unless the individual's presence infringes on others' rights, safety, or is medically or therapeutically contraindicated.
- You have the right to give consent to receive visitors and the right to withdraw/deny consent at any time.
- You have the right to reasonable access to care, treatment; and services based on identified patient needs within the hospital's capacity and in compliance with law and regulation.
- You have a right to information about any relationship of the hospital to another healthcare or education institution.
- You have the right to receive care in a safe environment free from all forms of abuse, neglect, or mistreatment.
- You have the right to be called by your proper name and to be in an environment that is respectful to your cultural and personal values, beliefs, preferences, that maintains dignity, adds to a positive self-image and personal privacy.
- You have the right to be told the names of your doctors, nurses, and all health care team members.
- You have the right to have a family member/person of choice and your doctor notified of your admission.
- You or a representative has the right to be involved in your care, treatment, services, and care plan.
- You have the right to have a family member/person of your choice and doctor notified of your admission.
- You have the right to information necessary to give informed consents prior to the start of a procedure or treatment. Except in emergencies, the information should include, at a minimum, the specific procedure/treatment, the significant risks, and expected length of recuperation, alternatives for care or treatment if they do exist. You have the right to know the name of the person responsible for the procedure or treatment.
- You have the right to be told about your diagnosis/prognosis, the risk and benefits, and the expected outcome of treatment, including unexpected outcomes.
- You have the right to have your pain assessed and to be involved in decisions about treating your pain.
- You have the right to be free from restraints and seclusion in any form and any form of abuse or harassment.
- You can expect consideration of your privacy and confidentiality in care discussions, exams, and treatments.
- You have the right to access protective and advocacy services in cases of abuse or neglect.
- You, and family, and friends have the right to participate in decisions about your care, treatment, and services.
- You have the right to agree or refuse to take part in medical research studies.
- You have the right to communication in a manner that you can understand.
- You have the right to make an advance directive.
- You have the right to continuity of care and to be involved in your discharge plan..
- You have the right to receive detailed information about your hospital and physician charges.

Your Rights (continued)

- You can expect that your care is confidential, unless disclosure is permitted by law. You have the right to see or receive a copy of your medical records. You may add information or request a list of people to whom your medical record was disclosed.
- You and/or your surrogate decision maker have the right to refuse care, treatment, and services in accordance with law and regulation.
- You have the right to give/refuse consent for recordings, photographs, films, or other images.
- You have the right to discuss an ethical issue related to your care.
- You have the right to religious and spiritual services.
- You have the right to voice your concerns/issues about the care you receive. You may contact the Patient Advocate at 606-849-5186. You have the right to file a complaint /grievance. A grievance may be called or sent to Eastern Enforcement Branch, 3470 Blazer Parkway, Suite 300, Lexington, KY. 40509. Telephone (859) 246-2301.; The Joint Commission, Office of Quality Monitoring, One Renaissance Boulevard, Oakbrook Terrace, IL 601181, Telephone 630-792-5636, or e-mail to complaint@jointcommission.org, or KEPRO, Rock Run Center, Suite 100, 5700 Lombardo Center Dr., Seven Hills, Ohio 44131.

Your Responsibilities

You, your parent, and/or legal guardian are encouraged to assume a share of the responsibility for your healthcare in the following manner:

- You are expected to provide complete and accurate information.
- You should provide the hospital or your doctor with a copy of your advance directive.
- You are expected to provide accurate information about your health and medical history.
- You are expected to ask questions if you do not understand information or instructions. If you believe that you cannot follow through with your treatment plan, you are responsible for telling your doctor and for outcomes.
- You are expected to report unexpected changes in your condition and perceived risk in your care.
- You are expected to actively participate in your pain management plan and let doctors/nurses know of the treatment effectiveness. Please leave valuable at home and only bring necessary items for your hospital stay.
- You are expected to treat hospital staff, patients, and visitors with courtesy/respect; abide by all hospital rules and safety regulations.
- You are expected to provide accurate information about health insurance coverage and pay your bills timely.
- You have the responsibility to keep appointments, be on time, and call if you cannot keep your appointments